Head Office: S. No. 225/4, ShivamComplex, Pune-Solapur Road, Hadapsar, Pune-411028.

## APPLICATION FOR MOBILE BANKING

I registerthe below mentioned mobile number and accounts for Mobile Banking along with interbank mobile payment service and SMS banking facility:

	Sur			Surna	me First N			t Name Middle Name			е					
NAME OF ACCOUNT HOLDER (In Block Letters)	Mr./f	Mrs./	Ms.													
MOBILE NUMBER (used for Mobile Banking facility.)		$\perp$						$oxed{oxed}$		$oxed{\Box}$					$\Box$	
CUSTOMER ID																
PRIMARY ACCOUNT NUMBER ( 15 DIGIT)										Ι						
Please provide the Name/s of Joint Account holder/s, in case of Joint Account with operating instruction "Either or Survivor"	1.Mr./Mrs./Ms. 2.Mr./Mrs./Ms. 3.Mr./Mrs./Ms. 4.Mr./Mrs./Ms.															
ADDRESS FOR COMMUNICATION																
COMMONICATION																
	City	·:				Stat	e:					Pin	:			
Email:							Pł	one	(Offic	e/Re	esid	ence	)			
EXISTING ACCOUNTS	Sr. No.	В	ranch N	lame		Name o	of the A		unt	A	ccou	nt Nu	mber	(15 Di	git)	
( to be linked with mobile Banking facility on above mobile number)	1									П	Τ			П	П	
Please refer to the conditions overleaf	2				$\top$				$\neg$ F	П	Т	П	П	П	П	
( Please ensure that all stated accounts	3				+				一片	$\ddot{\pi}$	÷	$\overline{}$		$\overline{}$	$\overline{}$	$\overline{}$
have the same CUSTOMER ID	3				4				—⊦	Ш		Ш	Ш	Ш	Ш	
of the applicant)	4									П	$\perp$			Ш		

- I/We confirm that I/We have read the "TERMS & CONDITIONS" governing the Mobile Banking Service printed on the reverse of the application form for Mobile Banking Service and I/We unconditionally accept the same in full.
- I/We shall not share the Login password and /or mPIN with anyone and it is my/our responsibility to keep the same confidential. I/We shall not store the Login password and/or mPIN in any form on the mobile handset. The complete security of above password is my/our responsibility.
- I/We am/are aware that I/We am/are required to subscribe to Internet services for availing the Mobile Banking Services.
- I/We shall be liable to pay charges to the Service Provider.

Date:				
Place:	Signature of first	Signature of second	Signature of third	Signature of fourth
	A/c holder	A/c holder	A/c holder	A/c holder

## (For Branch/Office use only)

Certified that the signature /s of the account holder/s is /are as per the records and recommended for:
Date of Registration:Application Number:
Branch: Signature of Bank Official:
Date: Name:

### **Terms and Conditions:**

- 1. Transactions initiated through Mobile Banking application are irrevocable; Bank shall not entertain any request for revocation of transaction or stop payment request for transaction initiated through Mobile Banking as the transactions are real time/ instantaneous and are incapable of being reversed.
- 2. The Customer alone shall be responsible for the safe custody and security of Mobile Banking application download on their mobile phones. The Customer shall immediately inform the bank about loss or theft of mobile phone for disabling of Mobile Banking Services to prevent unauthorized usage.
- 3. The Customer shall **NOT** share the Login password / mPIN / OTP with anyone including Bank's staff/associate/representative or even if in response to any email or SMS or any Phone call from anyone.
- 4. The Customer shall operate within the maximum limit permitted by the Bank for Mobile Banking. Bank reserves the right to change transaction limit at any time.
- 5. The Bank shall not be responsible for any loss caused to the customers arising out of usage of Mobile Banking.
- 6. The Bank shall be at liberty to change/modify/add/remove any of the extent terms and conditions governing Mobile Banking at any time without prior notice.
- 7. In case of linking Joint Bank Accounts for Mobile Banking, a letter of mandate to be signed by all Joint Bank Account holders.
- 8. Customers shall not use Mobile Banking channel for transfer of funds for illegal activities.
- 9. Each A/c is Linked to unique Mobile No.

# **Eligibility:**

No.	Type of Account	Constitution	Mode of operation	Who is eligible for Mobile Banking Facility
1 Saving Account		Single	Single	The Account holder
		Joint	Either or Survivor	Any one of the account holders authorized by all other account holders. The application to be signed by all account holders.
		Joint	Jointly	NOT eligible
		In the name of Self-Single	Single	The Account holder
		In the name of Firm-Single	Single	The Account holder
2 Cu	Current Account	Partnership Firm	Any one partner	Any one of the partners authorized by all the partners. The application shall be singed by all the partners with Rs.500/-stamp duty
		Partnership Firm	Jointly	NOT eligible

Linking of accounts (Provided Customer ID of the primary account holder and "to be linked" accounts is same)

No.	Primary Account with Mobile			Accounts t	o be linked		
	Banking	Savings (Single)	Savings (Joint/E or S)	Savings A/c Jointly	Current A/c (Self & Single)	Current A/c (Firm & Single)	Current A/c (Partner & Jointly)
1	SB or CA A/c holder	~	(with consent)	Х	~	х	х

#### **Disclaimer:**

The Customer shall ensure that the Bank's mobile banking application is compatible with his/her mobile phone/handset. The Customer shall be responsible for damage or loss, if any, caused by downloading of the Mobile Banking software in his/her mobile phone. The Customer shall be solely responsible/liable for keeping Login password and mPIN confidential to prevent unauthorized access/use of his/her mobile banking facility by any third party. Any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's mobile number registered in the Bank's record for mobile banking facility, shall be binding on the Customer and he/she shall alone be solely responsible /liable for any loss, claim, liability arising there from and or incidental thereto.

#### **Declaration:**

I/We affirm, confirm and undertake that I/We have read and understood the 'Terms and Conditions' for usage of SSBL (SADHANA SAHAKARI BANK LTD) Mobile Banking service and agree to abide by them. I/We am/are aware that the usage of SSBL Mobile Banking is governed by the 'Terms and Conditions' of Mobile Banking mentioned in this application form. I/We have read and understood the same and hereby expressly accept and agree to abide by them. All my/our rights and liabilities shall be governed by the said 'Terms and Conditions' by my/our act of accessing the Mobile Services. I/We further agree to adhere to and comply with all the rules/regulations/practices prescribed by the Telecom authority /Regulatory authority /Banking authority /Government of India /Local /State Government etc. for mobile banking operations & associated banking activities. I/We thereby agree to be subject to and comply with all the provisions of the 'Terms and Conditions' which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions have been expressly set forth in full herein. I/We agree that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever for loss caused to the Customer arising out of, any reasons beyond the control of the Bank or if the Bank is unable to receive or execute any of the requests from the Customer or there is loss of information during the process of transmission of information or there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the Bank including technology failure, mechanical breakdown, power disruption, error in transmission of information or message from the telecommunication equipment and the failure of network of any service provider and/or the Bank's system and/or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the Bank..

Date:				
Place:	Signature of first account holder	Signature of second account holder	Signature of third account holder	Signature of Fourth account holder

Help line Number: 020 - 26994403

# LETTER OF MANDATE FOR MOBILE BANKING FACILITIES

(Applicable for linking Joint Bank Accounts)

То,	
The Manager,	
The Sadhana Sahakari Bank Limited,⊢	ładapsar,
Branch	
Sir / Madam,	
I/We	
/ AII	Account haldons other than the first haldon)
•	Account holders other than the first holder)
the undersigned , am/are the joint acco	ount noider/s of the bank account No.
	/Ah o "soid cocount/o")
opened / operating with The Sadhana	(the "said account/s") Sahakari Bank Ltd. Hadapsaralong with
with operating instructions as either o	r survivor (Name of the first holder).
I/We hereby authorize ( Name of the f	first holder) to
view/access the said Account/s for and	d on my/our behalf
I/We affirm, confirm and undertake that	t I/We have read and understood the 'Terms and Conditions' for usage of the tioned in this application form, and that I /We agree to abide by them
-	wish to revoke the above authorization, I/We shall duly issue a letter of sank in this regard. I/We hereby agree that until ten days after receipt of such aforesaid shall hold good.
Yours faithfully	
,	
Name :(Second holder)	Name :(Third holder)
(Second holder)	(Third holder)
Signature :	Signature :
Signature :(Second holder)	Signature :(Third holder)
Name :	
Name :(Fourth holder)	I confirm the above
	Name : (First holder)
Signature :(Fourth holder)	(Filst Holder)
	Signature :
	(First holder)